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JAGRAN COLLEGE OF ARTS, SCIENCE & COMMERCE

(Self Financing Co-Ed English Medium Post Graduate College Affiliated to CSJM University, Kanpur)

620-W, Block, Saket Nagar, Kanpur - 208014

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Students' Feedback and Action Taken Report

The following gives a detailed report of the issues raised by the students and the subsequent action taken by the institution during 2020–2021:

| | FEEDBACK | ACTION TAKEN |
|----|---|--|
| 1. | with the academic environment, faculty, and teaching methods, noting that the college was excellent and provided a | In response to the feedback, the academic support committee of college instructed the coordinators to provided online notes for every chapter discussed in class, particularly during COVID-19 online classes |
| 2. | teaching methods using ppts, quizzes and multimedia, real-life examples, and explanations in Hindi for difficult topics. Students emphasized the need for more practical learning opportunities, such as projects, internships, and skill-based learning, including entrepreneurial skills. | Multimedia And PPTS were integrated into online classes to enhance understanding. Real-life examples and explanations in Hindi for difficult topics were encouraged. Practical learning opportunities were expanded through projects, internships, and skill-based workshops. The college organized more extracurricular activities, competitions, seminars, and lectures by industry experts. |
| 3. | Students highlighted the importance of individual student-teacher interaction, and requested more counseling and career guidance sessions. | |
| 5. | Skill development and joboriented courses were requested | In response to the request for skill development and job-oriented courses, the college had taken action by signing a Memorandum of Understanding (MOU) with reputed organization This collaboration aims to provide students with specialized training and certification in high-demand fields, enhancing their employability and career prospects. |

Reshn Rayon.

IQAC Coordinator

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Teachers' Feedback and Action Taken Report

The following gives a detailed report of the feedback received from teachers and the subsequent action taken by the institution during 2020 - 2021:

| S. No. | FEEDBACK | ACTION TAKEN |
|--------|---|--|
| 1. | collection of books related to their subjects should be updated and improved. | The committee has instructed all coordinators to communicate with the academic faculty to gather requirements for additional books needed in the library. This will ensure the library collection aligns with the current syllabus. |
| 2. | that the sanitation facilities in the college could be improved to ensure a cleaner and more hygienic environment for everyone. | In response to the feedback, the college enhanced the sanitation facilities by increasing the frequency of cleaning routines, upgrading restroom facilities, and ensuring that sufficient hand sanitizers and hygiene supplies were available throughout the campus. Regular inspections were implemented to maintain high cleanliness standards and address any issues promptly. These measures were taken to create a healthier and more comfortable environment for faculty, students, and staff. |

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IQAC Coordinator

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Amulty Principal



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Parents' Feedback and Action Taken Report

The following gives a detailed report of the feedback received from parents and the subsequent action taken by the institution during **2020–2021**:

| S. | FEEDBACK | ACTION TAKEN |
|-------|---|---|
| No. 1 | Parents provided positive feedback, praising the college for its good atmosphere, supportive faculty, and well-managed environment. They noted that their children experienced significant personal development, received good quality education, and benefitted from the extracurricular activities and safety measures. Some parents suggested improving college environment rules and regulations. | In response to the feedback from parents, the college implemented several improvements. Rules and regulations were reviewed and enhanced to create a more supportive and disciplined environment. The college continued to invest in extracurricular activities, providing more opportunities for students to engage in diverse areas for their overall development. These actions aimed to maintain and enhance the positive experiences parents reported while addressing their concerns for continued improvement. |

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Alumni Feedback and Action Taken Report

The following gives a detailed report of the feedback received from alumni and the subsequent action taken by the institution during **2020-2021**:

| S. No. | FEEDBACK | ACTION TAKEN |
|--------|---|--|
| 1. | supportive faculty, good management, and positive learning environment. Many expressed no suggestions and were proud to be alumni. Specific feedback included the need to focus | In response to alumni feedback, the college took several steps to address the suggestions. Sports facilities were upgraded. Efforts were made to improve the placement cell by forging stronger connections with companies and organizing more campus recruitment drives. Practical knowledge and coding activities were enhanced through additional workshops and labs. |

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IQAC Coordinator

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