

GRIEVANCE REDRESSAL COMMITTEE

Minutes of Meeting Grievance Redressal Cell

The meeting of the Grievance Redressal Committee held on 05 April 2022 at 12.30 PM in the Principal Office.

Members Present:

Dr. Asmita Dubey, (Principal/ Chairperson) *Asmita Dubey*

Dr. Reshma Rajani (Convenor) *Reshma Rajani*

Dr. Hema Rohra (Member) *Hema Rohra*

Dr. Kamal Vinod Kumar Singh (Member) *Kamal*

Dr. Anju Sachan (Member) *Anju Sachan*

Ms. Nishi Shah (Student) *Nishi Shah*

Mr. Harshit Shukla (Student) *HARSHIT*

Ms. Mansi Tiwari (Student) *Mansi*

Agenda 1

Matters arising from the meeting

Responses received through Mail:

Principal **Dr. Asmita Dubey** informed the committee that the Convenor will collect all the responses from the Mail on a regular basis and bringing the responses to the attention of the Principal and the Grievance Committee.

Suggestions received this time are as follows:-

S.NO	Students Grievance	Committee's Suggestion for action to be taken
1.	Mosquitoes as an issue in labs & Seminar Hall	It was decided that labs and Seminar Hall required pest control
2.	Students need regular Yoga Sessions	The Principal informed the committee that due to Covid 19 Pandemic the Yoga Session will be conducted in Online Mode.
3.	Ground Floor Water filter need to be replaced	The Principal informed the committee that the institution has to be provide new filter.

Regarding all the above suggestions received from students, **Principal Dr Asmita Dubey**, suggested that immediate action (in a maximum of 15 days) must be taken

Student's Representative Responses

Student Representative, Mr. Harshit Shukla reported that though Mosquitoes issues had considerably reduced, but can be improved further by providing net on the windows.

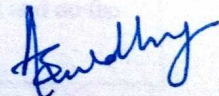
Agenda 2:- Other suggestions / Actions to improve facilities.

It was decided by the committee to create a Maintenance Register, which shall be placed in the office. Any person on campus shall report Maintenance Issues that require attention in the Register. Similarly after solving the issue, the non-teaching staff should report on action taken with the date. Information that such a register has been created must be shared via a notice to all stake-holders

IQAC Coordinator Dr. Reshma Rajani also suggested that 2 students from Second Year and 2 from First Year could be included in the committee from the next meeting so that the student representation could be part of the committee for longer time and help us to contribute more effectively.

There is no further agenda to discuss.

Status of Upcoming Meeting: 20/08/2022



(Dr. Asmita Dubey)

Principal/Chair-Person

PRINCIPAL
Jagran College of
Arts, Science & Commerce
Saket Nagar Kanpur

GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

The Grievance Committee Meeting was conducted on 21st August 2022 at 1 PM in the Principal's office.

The following members were present:

Members Present:

Dr. Asmita Dubey, Principal/ Chairperson

Dr. Reshma Rajani (Convenor) Reshma Rajani

Dr. Hema Rohra (Member) Hema Rohra

Dr. Kamal Vinod Kumar Singh (Member) Kamal

Dr. Anju Sachan (Member) Anju

Ms. Nishi Shah (Student) Nishi Shah

Mr. Harshit Shukla (Student) HARSHIT

Ms. Mansi Tiwari (Student) Mansi

Agenda 1:-Review of Previous Meeting:

In previous meeting dated 05/04/2022, Student's Grievance Redressal Committee was insisted online yoga session for students. It was resolved with the help of Physical education instructor Mr. Gaurav Sharma.

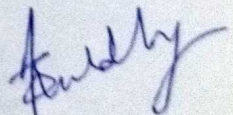
S.N O	Students Grievance	Committee's Suggestion for action to be taken
1.	Canteen menu should be updated.	It was decided that vendor should include more Healthy and Tasty Food items in his menu.
2.	Four Students Reported that Absence showed in their Result though they were present.	The Principal instruct Office In Charge to check their presence in University verification Sheet and do the needful.

Agenda 2:

Dr. K.V.K Singh has been instructed to liaison with the Canteen vendor and Office In – Charge for the issues related to the student's result.

There is no further agenda to discuss.

Status of Upcoming Meeting: 28/02/2023, Tuesday.


(Dr. Asmita Dubey)
Principal

PRINCIPAL
Jagran College of
Arts, Science & Commerce
Saket Nagar Kanpur

GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

The Grievance Committee Meeting was conducted on 15th March 2023 at 1 PM in the Principal's office.

The following members were present:

Members Present:

Dr. Asmita Dubey, Principal/ Chairperson *Asmita Dubey*

Dr. Reshma Rajani (Convenor) *Reshma Rajani*

Dr. Hema Rohra (Member) *Hema Rohra*

Dr. Kamal Vinod Kumar Singh (Member) *Kamal*

Dr. Anju Sachan (Member) *Anju*

Ms. Nishi Shah (Student) *Nishi Shah*

Mr. Harshit Shukla (Student) *HARSHIT*

Ms. Mansi Tiwari (Student) *Mansi*

S. N	Students Grievance	Committee's Suggestion for action to be taken
1.	To Conduct Annual Sports Meet	Due to clash in dates of sports meet with sem exams it was not conducted in the scheduled week 30 Jan. Chair Person instructed to schedule sports meet in the first week of April
2.	Students Rest Room Should be disinfected and clean	Chair Person instructed maintenance Committee to look into the matter and resolve as early as possible

There is no further agenda to discuss.

Status of Upcoming Meeting: 4 September 2023 at 11:30 Am.

Asmita Dubey
Dr. Asmita Dubey
(Principal)

PRINCIPAL
Jagran College of
Arts, Science & Commerce
Saket Nagar Kanpur

STUDENTS GRIEVANCE REDRESSAL CELL

Minutes of Meeting Grievance Redressal Cell

The Grievance Committee Meeting was conducted on 4th Sep 2023 at 1 PM in the Principal's office.

The following members were present:

Members Present:

Dr. Asmita Dubey, (Principal/ Chairperson) *Asmita Dubey*

Dr. Reshma Rajani (Convenor) *Reshma Rajani*

Dr. Hema Rohra (Member) *Hema Rohra*

Dr. Kamal Vinod Kumar Singh (Member) *Kamal*

Dr. Anju Sachan (Member) *Anju*

Ms. Nishi Shah (Student) *NISHISHAH*

Mr. Harshit Shukla (Student) *HARSHIT*

Ms. Mansi Tiwari (Student) *Mansi*

S.N O	Students Grievance	Committee's Suggestion for action to be taken
1.	To Conduct Fresher's Party	To make students familiar with the college culture and to embrace the rich heritage of our tradition committee has decided to conduct an Cultural Event in the month of November

The chairperson instructed cultural coordinator to make necessary arrangements for the event.

There is no further agenda to discuss.

Status of Upcoming Meeting:

Asmita Dubey
Dr. Asmita Dubey
(Principal)

PRINCIPAL
Jagran College of
Arts, Science & Commerce
Saket Nagar Kanpur